

EngView Package Designer on macOS Golden Gate: Installation and Rosetta 2 Guide

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Overview

EngView 12.3.9 runs on macOS Golden Gate, but it needs Apple's **Rosetta 2**, which Golden Gate turns off. In every case, the fix is the same: let EngView turn Rosetta 2 back on.

What you need to do depends on which came first on the Mac — EngView or the Golden Gate upgrade.

Your situation	What to do	Go to
Mac already runs Golden Gate; EngView not yet installed	Install EngView 12.3.9 normally	Scenario 1
EngView older than 12.3.9 installed, then Mac upgraded to Golden Gate	Upgrade EngView to 12.3.9	Scenario 2A
EngView 12.3.9 installed, then Mac upgraded to Golden Gate	Launch EngView and accept the Rosetta 2 prompts	Scenario 2B

Scenario 1: New EngView install on a Mac already running Golden Gate

No extra steps are needed. Install EngView 12.3.9 the usual way and follow the setup prompts.

The 12.3.9 installer includes a script that turns Rosetta 2 back on automatically and silently during setup.

Scenario 2: EngView installed first, then Mac upgraded to Golden Gate

The Golden Gate upgrade turns off Rosetta 2. What to do next depends on your EngView version.

2A: EngView version older than 12.3.9

Upgrade EngView to version 12.3.9. The upgrade turns Rosetta 2 back on automatically, so no other steps are needed.

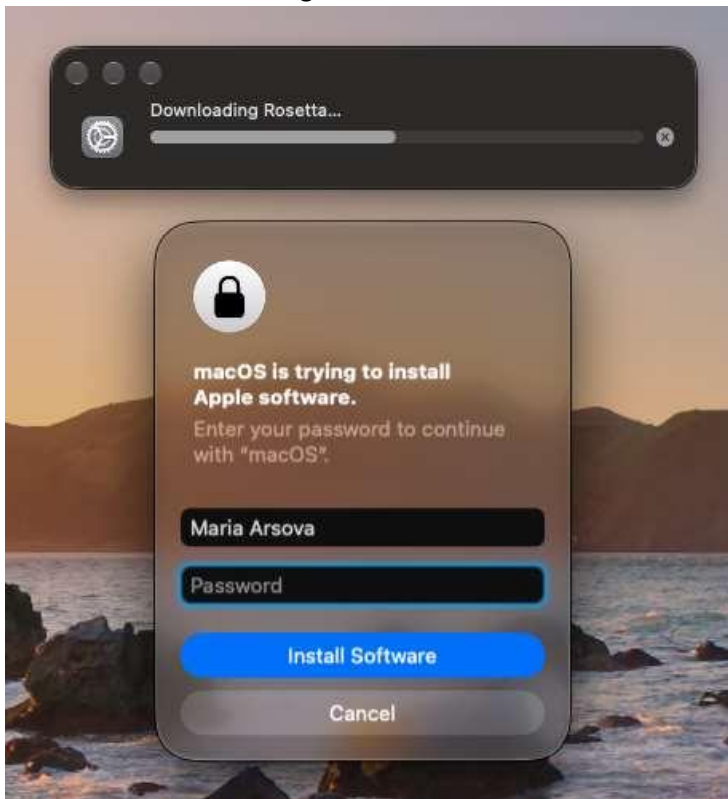
2B: EngView 12.3.9 already installed

The first time you start any part of EngView after the upgrade, you will be asked to install Rosetta 2. Accept the prompts and EngView will work as before.

1. Start EngView in your usual way. Any of these will trigger the prompt: the Dock stack, the EngView Package Designer Suite window, a Library, Project Organizer, the Configuration Utility, double-clicking an .EVD file, or the Adobe Illustrator plugin.
2. When macOS says **To use Intel-based apps, you will need to install Rosetta**, click **Install**.



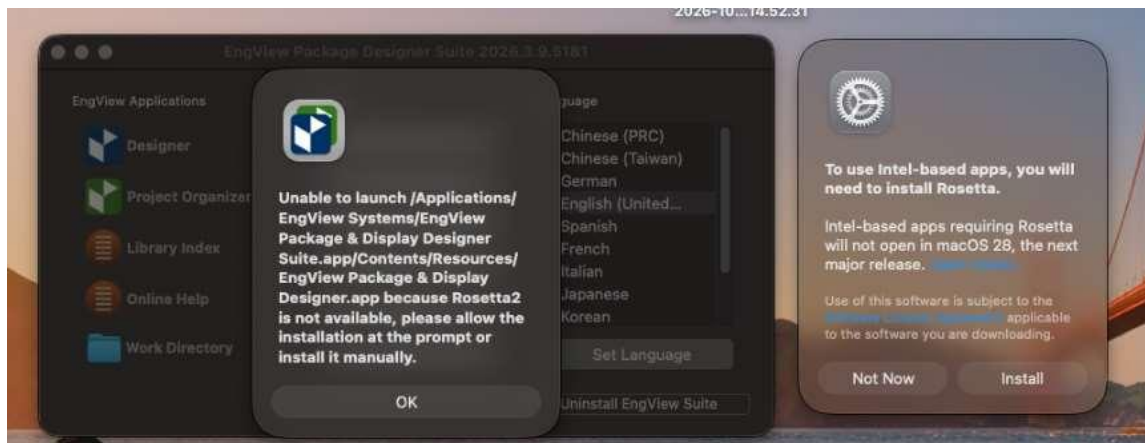
3. When macOS asks for your password, enter your Mac login password and click **Install Software**. Wait for the Downloading Rosetta bar to finish.



4. Start EngView again. It now opens normally, and you won't see these prompts again.

If you start from the EngView Package Designer Suite window

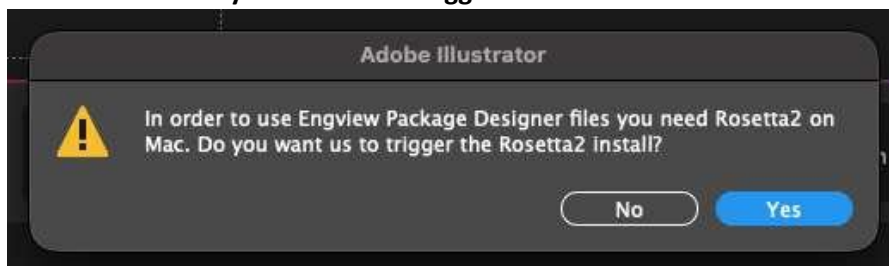
The Suite shows an **Unable to launch... because Rosetta2 is not available** message next to the macOS Rosetta prompt. Click **Install** on the macOS prompt, finish steps 3–4 above, then click **OK** on the EngView message.



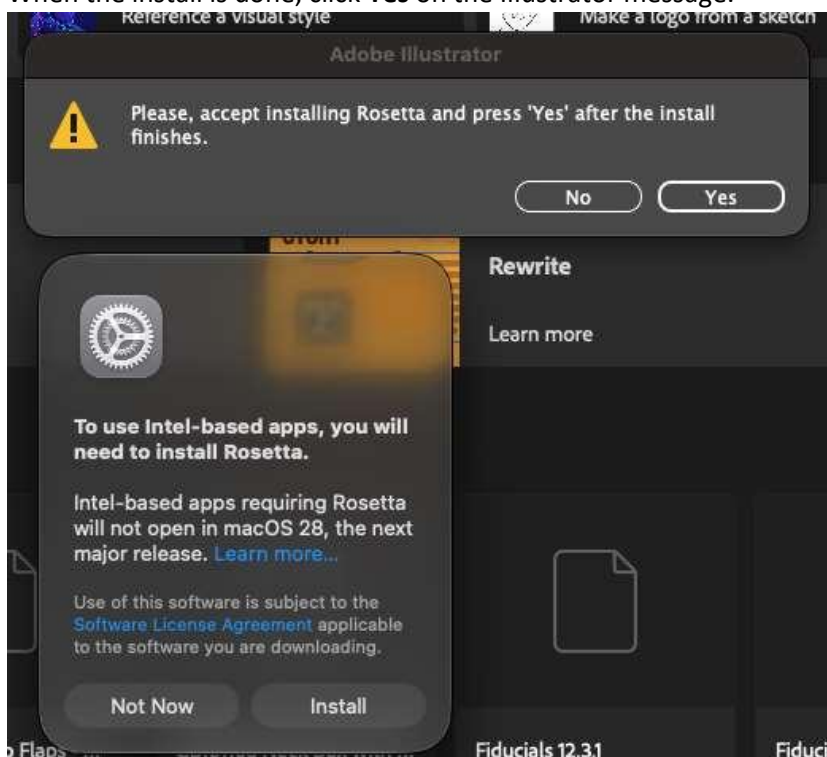
If you start from the Adobe Illustrator plugin

Illustrator shows two extra EngView messages around the macOS prompt.

1. Illustrator asks **Do you want us to trigger the Rosetta2 install?** Click **Yes**.



2. Illustrator then asks you to accept the Rosetta install. Click **Install** on the macOS prompt and finish step 3 above.
3. When the install is done, click **Yes** on the Illustrator message.



Troubleshooting: "Unable to launch Wine" error

If Rosetta 2 is still off, the Suite can stop at **Fatal Error: Unable to launch Wine: No such file or directory**. Click **OK**, close EngView, and follow Scenario 2B to turn on Rosetta 2. Then start EngView again.

